

Reed Manufacturing Returned Goods  
1820 Nagle Road  
Erie, PA 16510  
Phone: 800-666-3691  
Fax: 800-456-1697

**REQUEST FOR RETURN AUTHORIZATION FORM**

Fax/Phone for Returned Goods Authorization (RGA #) \_\_\_\_\_  
(Please tag carton with RGA# and use on all correspondence.)

Reason for return:

Warranty Review \_\_\_\_\_

Tool \_\_\_\_\_ Problem with tool \_\_\_\_\_

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The Reed Lifetime Warranty covers only defects in materials or workmanship for the normal life of the tool, and **does not cover abused or modified tools, perishable parts or parts worn out in the normal use of the tool.**

Inventory Adjustment \_\_\_\_\_

Distributors may return for credit any new, unused tools of current design, in their unopened, original boxes in resalable condition that have been purchased in the last 12 months from Reed. **An automatic 10% restocking charge will apply. Also, an offsetting order of equal or greater value must accompany return or an additional 5% restocking charge will be added.** A copy of the original invoice must accompany return. **An extra charge will be assessed if reconditioning or reboxing is required. Please be sure to send items to: Attention Returned Goods.**

Other (please describe) \_\_\_\_\_

For tools not covered under warranty, we will fax this form containing an estimate for tool repair. Please indicate your choice and fax back to Reed.

Tool \_\_\_\_\_ Estimate for repair \_\_\_\_\_

Repair \_\_\_\_\_ PO# \_\_\_\_\_ Do Not Repair \_\_\_\_\_

Nonrepairable \_\_\_\_\_ Return as is \_\_\_\_\_ Scrap \_\_\_\_\_

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Distributor \_\_\_\_\_ Contact \_\_\_\_\_

Address \_\_\_\_\_

Distributor Reference Number \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_